



REVMAX CORE RETURN FORM

PLEASE COMPLETE THE FOLLOWING STEPS:

1. Send a copy of this completed form with ALL required information below and valid tracking information to cores@apgteam.com (recommended) or fax 208-227-5763.
2. Include the vendor (if applicable) and APG core paperwork in the box of the returning item.
3. **IMPORTANT** - Retain a copy of ALL core return paperwork for future records, including vendor forms.
4. Reference the APG Core Policy for further questions.

SHIP THE CORE TO:

REVMAX CONVERTERS
ATTN: CORE RETURNS
4400 Westinghouse Blvd
Charlotte NC 28273 Building # 2
877-780-4334 Ext. 226

CUSTOMER NAME	
SALES ORDER #	
INVOICE #	
PART #	
QTY	
TRACKING #	
SHIPPING CARRIER	

All cores must be returned in the original Revmax box. The core information slip in the box must be filled out completely and returned with the core.

In case the core information slip is missing, we need the customers' name, original PO number and our sales order number.

All cores are thoroughly inspected, if a core is determined not "rebuildable" it will be scrapped, unless the customer is willing to pay the shipping cost to have it shipped back to them.

If a core is determined not "rebuildable", the customer can always find another core and send it in for a core refund if it is rebuildable.

Cores need to be returned within 60 days to eligible for a refund.

All cores are thoroughly inspected, it can take up to 2 weeks for a core refund to be processed.